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of Exeter

“Communicating with
Confidence” with Dr
Richard Feltham

Emma McArdle, Project & Operations Manager, Technical Services

Technical Services Conference

- 5th annual conference, first established in 2017
- “Career Sustainability” as our key theme
- Over 125 attendees from across the South/South-West



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Dr Richard Feltham

- Actor, Academic & Coach
- Collaborated before in 2019
- Focused on Thoughts, Behaviours, and Social aspects of confident communication
- Built on the previous Lego Serious Play session's outcomes



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